

संवाद
साथ बड़े समृद्धी की ओर ...

Volume # XII Issue : 1
January - March 2025

An ISO 9001 : 2015 Certified Chapter

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From the Desk of Chairman

Dear Friends,

Greetings from QCFI Mumbai!!!

Once again, on behalf of our Governing Council members, I wish you & your family a prosperous Happy and Safe New Year 2025.

The Nation celebrated 26th January 2025 as Republic Day. The day symbolized our freedom, unity and commitment to democratic values. This day, we also remember sacrifices of our freedom fighters and armed forces in safeguarding our sovereignty. The Day commemorates the adoption of the Constitution and the nation's transition to a sovereign democratic Republic.

The first quarter of the New Year began with our Annual Retreat on 5th February 2025. Retreats or off sites provide dynamics for our office working and foster deeper engagement with colleagues. Teams made excellent presentations on topics allotted to them. All the Governing council members participated in the presentations and deliberations of the Retreat. Goals were set for the coming year; action plans are being prepared and will be reviewed regularly.

RCF Ltd, Trombay organized its 32nd Quality Convention on 6th March 2025 at Gangadhar Deshmukh Hall. Pre-convention presentations were organized on 17th February 2025. The case studied presented were evaluated by expert judges from QCFI Mumbai Chapter. I was invited as a Guest of Honor to this prestigious convention. It was a pleasure and honor for me to attend their prestigious convention. I appreciate the excellent work done by the QC teams and congratulated their Management and employees for nurturing and sustaining QC movement for more than three decades. Mumbai Chapter feels proud and privileged to be associated with RCF as one of the partners in their journey towards excellence.

We also had interaction with the **National Centre of Quality Management (NCQM)** for collaborative efforts in enhancing and fostering the sphere of quality initiatives.

QCFI organized NCQC 2024 Supplementary Convention in Pattaya, Thailand, from January 20-24, 2025, and was a very successful event at the first attempt. Prominent organizations like Tata Power, Jindal Group, Titan, Eyewear and others actively participated in the convention. Tata Group stood out with highest number of participants. Congratulation to TEAM QCFI HQ for making the new initiative a grand success.

Friends, year 2025 is full of events and activities organized by Mumbai Chapter, starting with 5th Virtual Kaizen Competition, followed by Waste Management Conclave, Annual General Meeting, Safety Conclave & Annual



Chapter Convention. We will send details to our member organizations in due course.

On 4th March 2025, Mr. Rajendra Potdar, our Vice Chairman, conducted a brief workshop on **Eliminating Single Use of Plastics**. It aimed to educate all on the harmful effect of single use of plastics. The workshop received praise for its informative and intent. In a symbolic gesture, the QCFI Mumbai Governing Council members pledged to make their office plastic free. The House appreciated the workshop presentation by applause.

The phrase that connects the idea of reducing plastic usage with broader environmental impact is **"Plastic Free, Earth's Future Free." Let's Begin!!**

In conclusion, I would like to express my gratitude to all those contributing to the continuous journey of quality improvement over the years. Together, we are fostering a culture of excellence that will pave the way for even greater achievements. Let us remain committed to our shared goals and strive to elevate our standards for the future.

Thank you for your commitment & dedication, and I look forward to the continued success of our Quality Circle Forum of India in general and QCFI Mumbai in particular.

Happy readings!!

K B Bharati

- K. B. Bharati

QCFI MUMBAI CHAPTER RETREAT – 2025

Organisations look for Retreats or Off Site meetings every year. The purpose is to prepare and implement annual goals, objectives and visions. Discussing organisational challenges sets a strategic direction, encourage honest and transparent deliberations. Also foster team spirit and collective vision among the members of the Board.

With this objective, Mumbai Chapter organised its Retreat on 5th February 2025 in the office of Mumbai chapter.



Mr. K.B. Bharati, chairman, welcomed the members and briefed them about Retreat objectives and goals. He urged members to think out of the box and execute plans decided. They should think of increasing membership, launching new programs and step up propagation efforts.

Mr. V. K. Lad, Secretary, conducted the Retreat as per agenda.

Teams made excellent presentations on topics, allotted to them. All the Governing council members participated in the deliberations of the Retreat. Chairman appreciated the presentations. Action plans will be prepared in coming months and will be reviewed and implemented, in a phased manner.

EMPOWERING MINDS, ENRICHING LIVES

We are thrilled to announce the launch of “Sukoon Ki Talash Me”, a motivational video series by Sapan Kumar Bardhan, renowned author and former GC member of QCFI. This inspiring initiative aims to address everyday life challenges, fostering success, peace and happiness.

Our Chairman, Shri K.B. Bharati, proudly launched the first episode on January 3, 2025, extending his best wishes to Sapan Sir. All Governing Council members were present to support Sapan Bardhan’s this noble initiative.



We applaud Bardhan’s noble noble endeavour and invite you to subscribe, share and benefit from these enlightening videos.

At, Quality Circle Forum of India (QCFI) we are committed to promoting quality circle philosophy, empowering workmen to nation – building. Sampan’s initiative is a shining example of this vision. Join us in celebrating this inspiring journey. Subscribe now and let’s spread positivity, motivation and growth

QCFI MUMBAI CHAPTER PARTNERS WITH MAHAVIR INTERNATIONAL TO COMBAT SINGLE-USE PLASTICS

In support of Mahavir International’s nationwide drive for a sustainable future, the Quality Circle Forum of India (QCFI) Mumbai Chapter organized a training workshop on "Eliminating Single-Use Plastics" on March 4th, 2025. The workshop aimed to educate participants on the harmful effects of single-use plastics and promote sustainable practices. Rajendra Potdar, Vice Chairman of the Mumbai Chapter and Environment Convenor for Mahavir International, Mumbai Zone, Panvel Centre, led the program. The workshop was attended by governing council members, including:

M/s. K B Bharati, Chairman, S S Patankar, Vice Chairman, Vijay Lad, Secretary, Henry Samuel, Joint Secretary, A M Tathare, Treasurer, S R Pandey, Arvind Kulkarni, Jayant Malshe, Jotinder Ahluwalia, Subhas Mahadeshwar.



The program received praise for its informative content and intent. In a symbolic gesture, the QCFI Mumbai Chapter Governing Council pledged to make their office plastic-free. Chairman K B Bharati appreciated the initiative’s catchy caption, "Kapade ki Thaili meri saheli" (My cloth bag is my friend), and expressed his commitment to creating a sustainable office.

ENVIRONMENT PROTECTION INITIATIVE: "KAPADE KI THAILEE MERI SAHELI"

The QCFI Mumbai chapter, in collaboration with Mahavir International Mumbai Zone Panvel center, is driving an initiative to eliminate single-use plastics. This project aims to raise awareness and promote sustainable practices among the community.

Rajendra Potdar and Henry Samuel have successfully coordinated and conducted over 80 programs focused on environmental sustainability, raising awareness and promoting eco-friendly practices within the community. Programmes are conducted through Mumbai, Navi Mumbai, Maharashtra, Madhya Pradesh, Uttar Pradesh and Assam.

Key Achievements:

- Conducted 38 awareness programs in schools, colleges, and CCQC 24 and will continue this till next CCQC 2025.
- Reached out to a significant number of students, teachers, and community members



Future Plans

1. National Conference on Environment Protection: Mr. Henry will attend the conference on February 8th, 2025, at Govt. B.Ed. College, Panvel, and conduct an awareness session on eliminating single-use plastics under the joint banner of QCFI and Mahavir International.
2. Samwad Newsletter: Future issues will highlight the programs and appeal to the community to stop using single-use plastics, promoting the "Kapade ki Thailee Meri Saheli" initiative.
3. Green Office Initiative: We propose to make our office a "Green Office" by eliminating single-use plastics. This will be the first step towards creating a sustainable work environment



The Government College of Education, Panvel, is actively supporting this initiative. Principal Dr. Raamaa Bhosale, Dr. Ujwala Done (Coordinator), and Mr. Sapan Bardhan (Advisory Board Member) have been instrumental in driving this initiative at the college. The college has developed a team of 70 student-faculty members on this topic and aims to cover all major schools and colleges in and around Panvel, Mumbai region. Mahavir International, Mumbai Zone Chairman Ms. Suman Jain, Panvel center Chairman N K Jain, and Secretary Ajay Agrawal, Past Chairman Vijay Bhawasar are fully supporting this initiative.

The QCFI Mumbai Chapter and Mahavir International's joint initiative sets a shining example for others to follow, demonstrating their commitment to environmental responsibility and paving the way for a more sustainable future.

QCFI MEMBERSHIP –DETAILS OF FEE AND BENEFITS “BECOME MEMBER OF QCFI AND BE PART OF QCFI PARIWAR”

Sl. No.	Description	Subscription
A)	Individual member	Rs. 1500 + GST
B)	Individual Life Member	Rs. 2000 + GST

Benefits to the Member:

1. Invitation to members to attend Seminar/Lectures, arranged by QCFI HQ, will be sent
2. Invitation to attend Chapter Convention and National Convention on Quality Concepts being organised by QCFI, by paying appropriate fees.
3. Life members are eligible to under raining for trainers program and Lead Assessor course on 5s, organised by QCFI and would be a QCFI certified trainer and 5 S Lead Assessor Auditor by paying appropriate fees.
4. 10% discount on purchase of course material
5. Library facilities are available at Chapters/QCFI HQ for reference purpose
6. Permanent Members will be given 15% discount on purchase of QCFI Publications
7. For permanent member organisations, discount of Rs. 500 per participant will be given to participate in NCQC and discount of Rs. 250 per participant in CCQC, every year.
8. Members will be invited to attend AGM of QCFI/Chapter
9. Life members are eligible to vote and to contest for the council member chapter/sub chapter/centre and for Director of the Executive Board of QCFI
10. Selected articles on quality concepts, poems, slogans etc. will be published in QCFI journal.
11. Selected reports from institutional members on different activities related to quality concepts may be published in QCFI journal along with photos in a staggered manner.

32nd Annual QC Convention of RCF Trombay Unit

32nd Annual QC Convention of RCF Trombay Unit was organized on 6th March 2025 at Gangadhar Deshmukh Hall, RCF Colony, Chembur, Mumbai. Preconvention presentations were organised on 17th February 2025 wherein 83 nos. of QC / LQC teams presented their case studies in five different halls with scheduled time slots. These case studies were evaluated by expert judges from QCFI Mumbai Chapter.



M/s. S S Patankar, Vice Chairman, Vijay Lad, Secretary, Henry Samuel, S R Pandey, Shailesh Mhapuskar, S N Roy, Mohan Waigankar, Sapan Bardhan, Nityanand Parulekar were judge

Hon. CMD Shri. S C Mudgerikar was Chief Guest and Shri. K B Bharti, Chairman QCFI Mumbai Chapter was Guest of Honour for the Convention.

Formal inauguration was done by lighting a lamp at the hands of Hon. CMD Shri. S C Mudgerikar Sir, Smt. Ritu Goswami, D(T), Shri. Niranjn Sonak, D(M), Shri. Vikram Jawale, ED (Trombay); Shri. Nitin Hirde, ED (Thal) and followed by QC Geet.



Brief of Trombay Quality Concept activities presentation given by Mr. Amit Mankar, Chief Manager (I.E.). Mr. Vikram Jawale, ED (Tr.) gave brief about Quality Concepts and emphasis on involvement of employees in employee engagement schemes.

Hon. CMD highlighted RCF performance and given keynote address to forum.

Nritya Nitika was presented by QC Members. Various QC/ LQC awards were distributed at the hands of Dignitaries.

NEURO – LINGUISTIC PROGRAMMING (NLP) FOR HUMAN RESOURCE DEVELOPMENT

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HR managers have to carry out competency mapping to identify the knowledge, skills, abilities and behavior essential to be possessed by the employees to accomplish the assign tasks. Every employee has to perform a multi-disciplinary role to run the organization successfully. They must possess multiple skills like fast and right decision-making, effective communication, successful negotiation, rapport building, mind-reading, good habits, etc. They have to communicate at different levels and keep cordial relations with colleagues, team members, employees, clients, suppliers, authorities, etc. They have to take fast decisions, stay productive, win deals and contracts, etc. while keeping an eye on things around.

Ups and downs are an integral part of any business. HR managers have the responsibility to take the business to a great height, bring growth and glory, etc. to the organization in good times.





They also have to face many issues, problems, or challenges daily. They have to skillfully navigate the turbulent business environment to survive and keep the morale high of employees.

Every manager and employee must have the great mental strength to deal with business issues. Hence the most important thing is that they must have the right mindset in unfavorable circumstances as well as favorable circumstances. The things manifest in the mind first and then into reality. Research indicates that to achieve success you need 70% psychology and 30% business strategies, systems, process, procedures, etc.

Neuro-Linguistic Programming (NLP) can help HR managers to take care of the well-being of their employees. NLP can help managers and employees to create smooth and streamlined flow in all domains of their professional and personal life i.e. business, career, wealth creation, emotional and mental wellness, physical wellness, and amazing relations by using the power of the limitless mind. NLP experts can help you to rearrange your neuron patterns to install new desired patterns or delete undesired patterns.

Let's briefly discuss the applications and benefits of some of the NLP techniques to the organization and employees as well. NLP helps to install new good habits and delete bad habits. It will enhance focus, discipline, and productivity. Anchoring techniques can be used to enhance performance instantly by firing a trigger or stimulus. Micro and reverse goal setting help you to focus on results. Conflict can be managed by using the point of view technique which helps to understand other people at a cosmic level. The responsibility frame put everyone in the right frame of mind to discharge their duties. Role modeling techniques can be used to benchmark and mimic other successful managers/employees and take advantage of their knowledge. Rapport building helps to establish an instant connection with the other person. The rapid mind-reading technique reveals the thinking patterns and strategies of the other person you are dealing with. Rapport building technique and rapid mind reading technique will help you to win negotiations and enhance profits. The belief disintegrator technique can be used to destroy non-supportive (limiting) beliefs in the mind hindering progress and growth. Use the belief creator technique to install new supportive (positive) beliefs about your business and yourself. The self-esteem enhancer, the self-esteem booster, and reframing techniques can be used to put employees' self-esteem to the perfect levels. Bad memories associated with negative events can be erased to gain self-confidence again.

More than 33 basic and advanced NLP techniques are available to reprogram or program the subconscious mind and resolve 9 categories of problems. This in turn put employees on auto-pilot mode to achieve desired results for the organization and themselves.

Case Study (1) : An IT Consultancy delivering On Line Analytical Processing, (OLAP) solutions integrate NLP with change management methodology. The business results were immediate high value and everything he had hoped for. They included: The success rate on OLAP projects increased to 100%. The implementation time on projects dropped to between 3 and 4, months. The business growth rate and profit percentage doubled. It also started a new division of the business, providing services, to model experts. The MD measured the year one return on his investment at over 3,000%, and the payback period as less than one month.

Reference: Build A Business You Can Be Proud of Using NLP: A Case Study - NLP Education Australia, <https://nlp.edu.au/business-nlp-training-graduate-success-story/>

Case Study (2): A senior manager at major global consultancy increased revenue by \$1M in three months. She applied NLP to identify the underlying issues and framing the solution for her last role at the consultancy.

Reference: 'How To Use NLP To Successfully Increase Your Revenue: A Case Study',

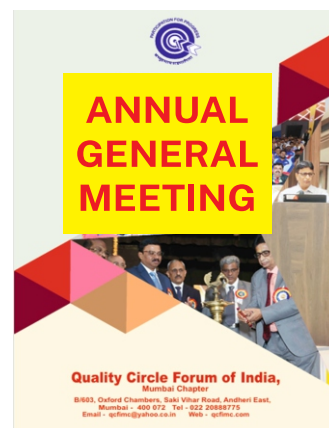
FUTURE EVENTS



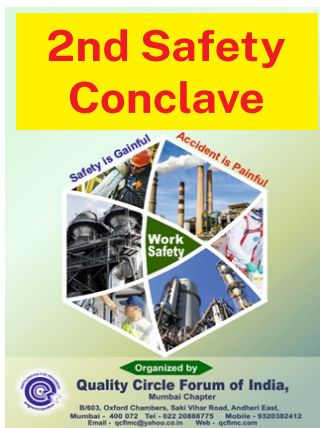
5th Virtual Competition on
Kaizen, Poka Yoke, SMED,
Low Cost Automation
16th & 17th April, 2025



1st Waste Management
Conclave
20th June 2025



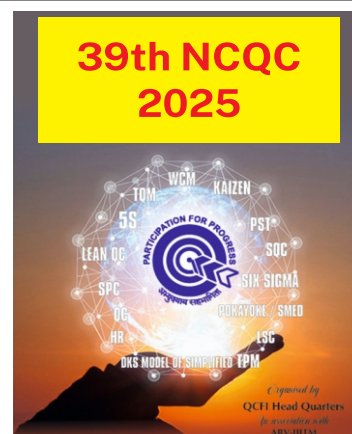
Annual General Meeting,
July 2025



2nd Safety Conclave
October, 2025



Annual Chapter Convention
on Quality Concepts,
39th CCQC on
27th & 28th September, 2025



National Convention on
Quality Concepts,
December, 2025

Published by : The Secretary,
Quality Circle Forum of India - Mumbai Chapter
Tel. : +91 22 2847 0479 • E-mail : qcfimc@yahoo.co.in
Website : www.qcfimc.com